SILKATECH

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Silkatech IMS Policy Description-(ST-POL-01)

This document defines the Quality Policy of Silkatech Consulting Engineers Inc.

1. Document Owners

This document is produced by and approved by CEO.

2. Revision and Approval

Rev.	Date	Nature of Changes	Approved By
00	Nov. 01, 2024	Original issue.	Soorena M
01	Aug. 25,2025	Change due to the addition of ISO 90003 and CSA N299.3-16 systems.	Soorena M

The Management of SIIKATECH Consulting Engineers Inc. is fully committed to providing customers with the highest quality engineering and software solutions, ensuring compliance with ISO 9001:2015, ISO/IEC 90003:2018, and CSA N299.3-16 requirements.

We strive to:

- **Customer Focus & Satisfaction**
  Identify, understand, and meet customer needs and expectations with the aim of achieving maximum satisfaction while ensuring timely delivery and zero-defect products and services.
- **Compliance with Standards & Regulations**
  Maintain compliance with ISO 9001, ISO/IEC 90003, and CSA N299.3-16 requirements, as well as all applicable legal, safety, environmental, and regulatory obligations in nuclear and non-nuclear industries.
- **Software Quality & Lifecycle Assurance**
  Ensure that software development, testing, maintenance, and support activities follow structured lifecycle processes, supported by traceability, documentation, verification, and validation as required by ISO/IEC 90003.
- **Safety, Reliability & Risk Management**
  Safeguard the health and safety of employees, subcontractors, the public, and the environment by systematically managing risks and adhering to CSA N299.3-16 requirements for nuclear-related projects.
- **Competence & Training**
  continuously develop the competence of our personnel through training, qualification, and awareness programs to maintain the highest professional standards in engineering, consulting, and software development.
- **Continuous Improvement**
  Commit to continually improving the effectiveness of our Quality Management System (QMS) by monitoring,

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- measuring, auditing, and reviewing processes, while fostering innovation in engineering and software development.
- **Communication & Awareness**
  Ensure that this Quality Policy and the requirements of the QMS are communicated, understood, and implemented at all levels of the organization, and that employees are aware of their roles in achieving quality objectives.
- **Partnership with Stakeholders**
  Work collaboratively with customers, suppliers, subcontractors, and regulatory authorities to ensure mutual trust, transparency, and consistent delivery of safe, reliable, and high-quality products and services.
- **Commitment**
  This policy reflects the core values of Silkatech: quality, safety, innovation, and integrity.

Our Core Values
Quality: We deliver engineering and software solutions that meet the highest international standards and exceed client expectations.
Safety: We protect people, property, and the environment by integrating safety and reliability into every process.
Innovation: We embrace creativity and technology to continuously improve and deliver smarter solutions.
Integrity: We act with honesty, transparency, and strong professional ethics in everything we do

It shall be reviewed annually, or sooner if required by changes in organizational strategy, customer requirements, or applicable standards.

Soorena Meraat – Chief Executive Officer
Silkatech Consulting Engineers Inc.
Toronto, Ontario, Canada

Soorena Merat

2025-11-05